



## **Handling Guideline for COVID19 Confirmed PAX**

Please refer to the following TKT H/D guideline regarding COVID19 confirmed PAX.

### **1. Waiver AUTH : 3RCTFRWCCw**

### **2. Application :**

- Ticket : KE International Flight Ticket (KE 180 STOCK)
  - INDV Revenue/Bonus Ticket (including KE/DL JV applied DL FLT)
- Passenger : COVID19 confirmed pax (including family members)
  - In the case of onboard within 14days from COVID19 confirmed date
  - \* Family members and COVID19 confirmed date requires proof document.

### **3. Applicable Period : 01JAN23 ~ 30JUN23**

### **4. H/D Guideline**

- Reissue : reissue charge waived once (collection/refund of fare/mileage difference)
- Refund : refund penalty waived
- Ticket Validity : validity can be extended within 30days
  - In case of expiration of ticket validity is within 14days from COVID19 confirmed date

※ The passenger of application of 'Comprehensive H/D Guideline for COVID-19 Tickets' can be applied existing guideline

- ❖ If you have any questions, please contact your sales representative or Agency Sales Support Desk.
  - Agency Sales Support Desk Email : [SalesSupport@mail.koreanair.com](mailto:SalesSupport@mail.koreanair.com)

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